



Frequently Asked Questions (FAQs)

General Programme Questions:

Q: I live in the City of Guelph; can I obtain trees through the Green Legacy Programme?

The Green Legacy Programme services the taxpayers of the County of Wellington. The City of Guelph is a separate single tier municipality and therefore residents are not eligible to order trees.

However, if individuals or organizations outside of Wellington County would like to order and plant trees within Wellington County, they are allowed, as long as they provide a valid address for the planting site and proof of permission from the landowner.

Q: If I give a donation, will I receive a tax receipt?

Yes. If you would like to support the Programme you can make a tax deductible charitable donation.

These funds will go towards the educational component of the Green Legacy Programme.

Q: Where is the Green Legacy located?

The Green Legacy Programme has two nursery locations.

6714 Wellington Rd 34
Puslinch, ON

8556 Line 6
Damascus, ON

The Green Legacy Nurseries are **NOT LOCATED ON A PUBLIC TRANSPORTATION ROUTE.**

Trees and Ordering Related Questions

Q: What is the difference between a Municipal Tree Day and submitting a Tree Order Request?

Municipal Tree Days are an opportunity for Wellington County residents to pick up seedlings locally, at no cost, to plant in their community. Municipal Tree Days occur at seven locations throughout Wellington County. 5,000 trees are available. There is no need to pre-order*. Arrive early for best species selection.

When you submit a Tree Order Request directly to The Green Legacy Programme, seedlings are reserved specifically for you and your order is prepared separately from the 5,000 seedlings going to Municipal Tree Days. Typically, there is a larger variety of species to choose from when you place a request, however, there may be a different selection of species available at a Municipal Tree Day.

Q: When is the best time to submit a Tree Order Request?

Tree Order Requests open annually on October 1st. We suggest booking early for the best selection.

Q: Why are there different species available each year?

The diversity of species we grow, and how much, is affected by nature and the production of seeds. To propagate our new tree seedlings, we start them from seeds. When nature does not cooperate, please understand that we are doing our best to grow what we can and see that it is appropriately distributed to all of the Programme participants.

Q: How big are the seedlings that are distributed?

Seedlings average 15-40cm. Their height varies greatly depending on the species. There can also be a variety of sizes within each bundle.

Q: Are there any rules for where I can plant my trees?

Trees must be planted in Wellington County. Provided they are on your own property, you are free to plant the trees wherever you like. Keep in mind that some places are generally inappropriate to plant; i.e. on septic beds or under power lines.

Q: Does The Green Legacy Programme offer assistance with planting?

Orders of 500+ trees have the option of asking for planting assistance. The Green Legacy Programme may be able to pair you with a local school group to help get all those trees in the ground. These orders may also be eligible for upgrades to potted stock. Let us know on your tree request form if you are interested.

Q: What can I do if I place a Tree Order Request and do not receive all the trees I wanted?

You are automatically placed on a waiting list for all of the seedlings that are unavailable to meet your request. If there are unclaimed trees at the end of our distribution, you will be notified if we can offer any of those seedlings to fulfill your original request.

The Green Legacy Programme offers free seedlings annually. You can always place another request next year, or try visiting your local municipality on Municipal Tree Day. Each municipality receives 5,000 trees to distribute, first come first served, to residents.

Q: How do I pick up my trees?

In early April, you will receive an email outlining the details of when and where to pick them up.

Email is our most common method of communication. You may request paper copies via regular mail.

Orders placed prior to April 15th will be delivered to your local Municipal Tree Day. If you are unable to pick up your trees on that date, please contact us to schedule a date and time to pick up your order at the Bradford Whitcombe Green Legacy Nursery in Puslinch.

Orders placed on or after April 15th (permitted only if stock is remaining) will be available to pick up at the Bradford Whitcombe Green Legacy Nursery in Puslinch. Monday – Friday: 9am-3pm. We also offer extended hours during one weekday evening and one Saturday in May. Please contact us to schedule your pickup. We ask for a minimum of **3 days notice** in order to prepare your order and have it ready for you.

All orders of 500+ trees will be available to pick up at the Bradford Whitcombe Green Legacy Nursery in Puslinch. Monday – Friday: 9am-3pm. We also offer extended hours during one weekday evening and one Saturday. Dates and times to be determined. Please contact us to schedule your pickup. We ask for a minimum of **3 days notice** in order to prepare your order and have it ready for you.

Q: Will my tree order fit in my car?

We bag your order in a large plastic bag(s) containing up to 100 trees per bag. A mid-sized car can hold 500-700 trees using the trunk and back seats. A truck or a small trailer is recommended for orders of 800+ trees. Actual quantities can vary depending on species.

Q: What are mulch mats?

Mulch mats are woven coconut fibre mats that are placed on the ground at the base of the seedling. They offer protection against competition (like grasses) and help to retain moisture in the soil. They are 45 cm square and available to order for \$1 each.

Q: What are rodent guards?

Rodent guards are protective pieces of plastic designed to wrap around the trunk of a tree (usually a deciduous species). They offer protection against rodents (like voles) that eat tree bark. They are available to order for \$1 each

Q: How to plant and take care of my trees?

You can download our [“Planting and Care Instructions”](#) also found in our “Useful Tree Links” section.