

**Avoid Pocket Dialing**

**9-1-1**

**Unintentionally**



# MISTAKES DO HAPPEN!



**If you accidentally call 9-1-1 stay on the line.**

**Police respond to every 9-1-1 call. You can't hide from it!**

- DO lock your phone keypad using the keypad lock feature. A locked keypad prevents a mobile device from responding to keystrokes until the user unlocks it.**
- DO turn off the 9-1-1 auto-dial feature, if your mobile device has one.**
- DO NOT programme 9-1-1 into any telephone device.**
- DO speak to the 9-1-1 call takers. If you hang up they will call you back.**
- DO stay on the line so officers can verify your safety as quickly as possible.**
- 1.888.310.1122 is the non-emergency number for the Ontario Provincial Police.**



**ALTERNATE FORMATS AVAILABLE UPON REQUEST**

**T: 519.837.2600**

**Toll Free: 1.800.663.0750**

**[www.wellington.ca](http://www.wellington.ca)**