

Annual Resident Quality Inspection – June 2015

Finding	Type of notification	What it means	How we resolved it
<p>“The Licensee has failed to comply with O.Reg 79/10, s.8. Policies, etc, to be followed, and records.”</p>	<p>Written notification Voluntary Plan Correction</p>	<p>Note: Following any resident fall with injury, nursing team conducts a full comprehensive assessment and then reviews the resident’s ongoing status and documents for the following 6 shifts as per the home’s policy. If the fall is without injury, their status is followed over the next 3 shifts.</p> <p>During their inspection The Ministry of Health tracked the number of falls of a male resident over a six month period. Following resident fall with injury, nursing team completed this note only 97% of the time.</p>	<p>Staff will follow policy on documentation requirements. We will continue to audit and maintain a high degree of compliance with this policy.</p> <p>The three occasions of missed documentation were discussed with the team member involved.</p>
<p>“The Licensee has failed to comply with O.Reg 79/10, s 229. Infection Prevention and Control Program”</p>	<p>Written notification Voluntary Plan of Correction</p>	<p>Bedpans and urinals in the resident washrooms were sanitized but were not covered with a towel. The plastic wrap was removed from rolls of toilet paper found in a number of bathrooms.</p> <p>During the inspection some unlabeled items were found in bathing areas throughout home (combs, hairbrush, nail clippers, stick of deodorant). Note: Residents are provided with own personal care items including combs, brushes, deodorant, etc. The Terrace labels them for single resident use.</p>	<p>Clean urinals and bedpans have been covered with a towel. Plastic wrap around toilet paper will remain on until the Resident asks for assistance.</p> <p>The items were immediately labelled. Family newsletter – reminding families these types of things need to be labelled. Staff was reinstructed on these expectations.</p>
<p>“Licensee has failed to comply with LTCHA, 2007 S.O. 2007, C.8, s.15 Accommodation services. Findings: The licensee has failed to ensure that the resident’s equipment is kept clean and sanitary.”</p>	<p>Written notification</p>	<p>Inspector identified one resident’s walker had food debris on it.</p> <p>Note: All chairs are cleaned at least once weekly using a steam cleaner. If resident requires more frequent cleaning, it is provided.</p>	<p>The walker was cleaned.</p>

<p>“The licensee has failed to comply with O.Reg 79/10, s. 131. Administration of drugs specifically failed to comply with the following: The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber.”</p>	<p>Written notification</p>	<p>A resident with an order for an over the counter vita rub to shoulders has also used the cream on her knees. The prescription only called for use on shoulders.</p> <p>Resident administering own medication without specific order to do so. The resident prefers to keep her nitro spray at her bedside.</p>	<p>Prescription changed to read shoulders and knees.</p> <p>Prescription changed so that resident can administer meds independently.</p>
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