

### Annual Resident Quality Inspection – September 2016

Finding	Type of notification	What it means	How we resolved it
The licensee of a LTC Home is required to have a plan, policy, protocol, procedure, strategy or system in place.	Written Notification	Medication (narcotic) refused by resident was destroyed. Wellington Terrace placed unused medication in a baggie combined with a mixture of water, soap and/or hand sanitizer for the purpose of destruction and placed in locked medication room until removed from building by pharmacy services.	Our new consulting pharmacy services have provided us with a disposal unit where the unused medication is placed and impossible to access.
The drugs must be destroyed by a team acting together and composed of a registered staff and a physician or pharmacist	Voluntary Plan of Action	If the resident passes away or has a change in their medications there is a need to destroy the narcotics. We have a system where the RN picks up these narcotics and puts them in a locked cabinet and when the pharmacist visits the home next the RN and pharmacist destroy the medication and it is sent for disposal. This system was reviewed and the compliance inspector was pleased with this system. For single dose refused narcotics we were denaturing them and having 2 nurses denature and destroy them. Compliance would like these single doses picked up and held in a special area until they can be destroyed by the nurse and pharmacist. Denature: adding water, soap and/or hand sanitizer to dissolve	We have implemented this new practice.
Every licensee of a LTC Home shall ensure that the home has a dining and snack service that at a minimum....review... of meal and snack times by the Residents' Council. O. Reg.79/10, s. 73 (1).	Written Notification	Wellington Terrace must annually review with the Residents' Council the hours of the meal and snack times. This is something we had not done to date.	On September 16th, the Manager of Nutrition Services presented a review of snack and meal times to the members of the Resident Council during the monthly Food Committee Report held at Resident Council Meeting.