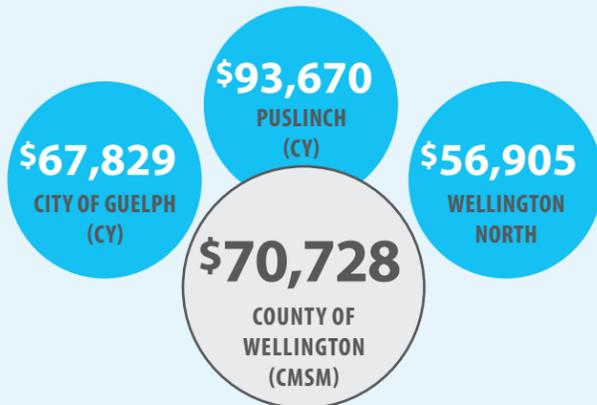




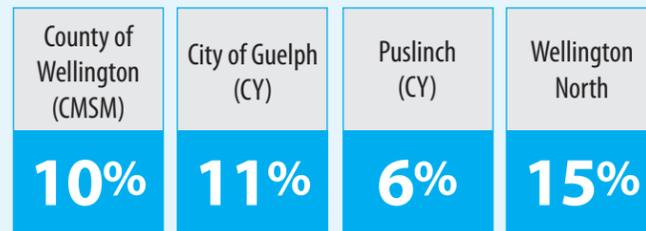
### Housing and Homelessness - Contributing Factors

#### Measuring What Is Important in our Community

##### Median Income – After Tax



##### Prevalence of Poverty in Guelph-Wellington



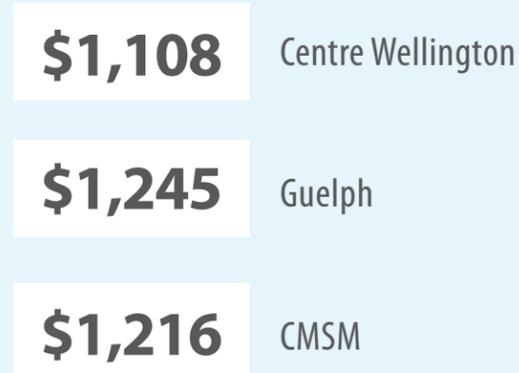
##### Rental Market Vacancy



1.1% Centre Wellington 1.9% City of Guelph

Rental market vacancy in our areas sits well below the healthy threshold of 3%, which can lead to reductions in market choice and can drive rent increases.

##### Average market rent



##### Housing Affordability for One Person – Housing cost 30% of income



### Message from the Warden

On behalf of Council, I am pleased to present the County of Wellington’s 2019 Annual Report on the 10-year Housing and Homelessness Plan (HHP). This comprehensive report demonstrates the collective progress our community has made towards achieving our HHP goals. We are proud of the accomplishments made this year to address needs across the housing continuum, and we will continue to work towards everyone in Guelph-Wellington finding and maintaining an appropriate, safe and affordable place to call home.



Sincerely,  
**Kelly Linton, Warden, County of Wellington**

### 2019 Achievements/Highlights

#### Built for Zero – Canada (BFZ-C)

As a participating Campaign community, Guelph-Wellington has made notable progress this year towards ending chronic homelessness. In May, we were recognized by the national Built for Zero Campaign as a community that had reduced chronic homelessness by 24%, further, by October we reached a 28% reduction.

#### Affordable Housing Development

The County of Wellington supports ongoing investments in the development of affordable housing. We have contributed \$893,000 to the community’s affordable housing reserve, leveraged funding for the construction of affordable units in Mount Forest and the City of Guelph.

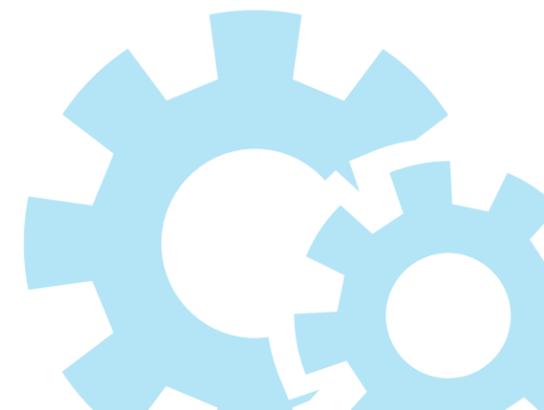
#### Strengthening Partnership to Improve Tenant Supports

The County of Wellington has strong partnerships with external agencies to ensure that we are able to offer a comprehensive range of housing with

supports for residents with complex needs due to aging, disabilities, mental health issues and addictions.

#### Affordable Housing Development

Non-profit and co-op housing providers have a huge role to play in the delivery of affordable housing in Guelph-Wellington. In 2019, the County leveraged public contributions to preserve existing stock, established agreements to protect affordable units, and provided training to increase housing provider capacity. Investments we make towards supporting our community housing providers directly contribute to protecting housing affordability in our Guelph-Wellington.



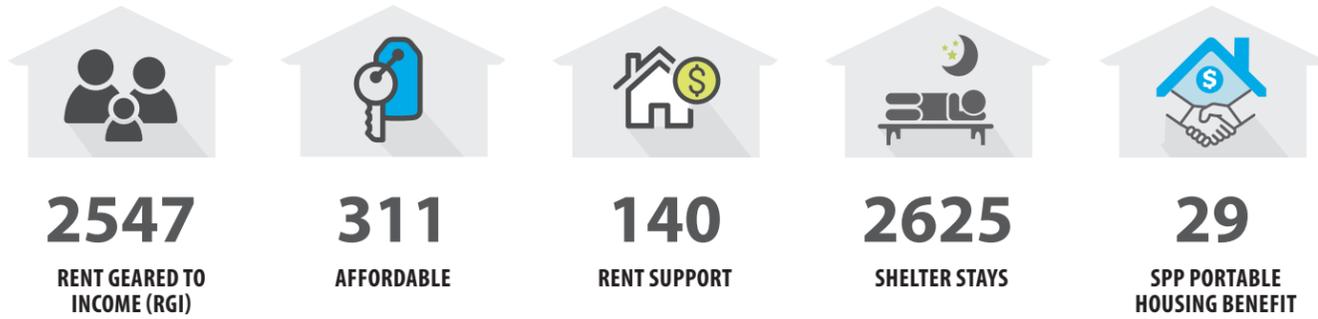


# 2019 ANNUAL REPORT

## A PLACE TO CALL HOME

As the Service Manager for Guelph-Wellington, the County of Wellington is responsible for the delivery and administration of provincially mandated social and affordable housing programmes, as well as initiatives to prevent and address homelessness. This Annual Report highlights progress that has been made in 2019 on the targets and goals of the **10-Year (2014-2024) Housing and Homelessness Plan (HHP)** entitled "A Place to Call Home."

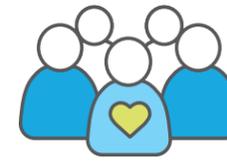
### Total Households Assisted in 2019 (by housing type)



### Households Assisted through Housing Stability Programme



### Homeless Service System - Coordinated Entry



Guelph-Wellington's Coordinated Entry System assesses and prioritizes an individual's housing needs. Reducing homelessness, and improving the community's response to homelessness. Once assessed, families and individuals are added to the Guelph-Wellington By-Name List (BNL), a real-time, up-to-date list of all people experiencing homelessness in our community.

### BNL System inflow/outflow (overall – chronic and non chronic)

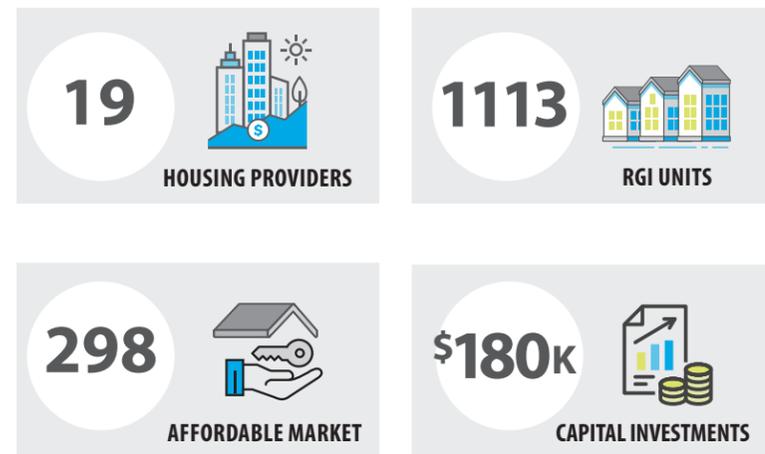


BNL's allow communities to know every person experiencing homelessness by name to facilitate decisions around how best to refer individuals experiencing homelessness to housing resources.

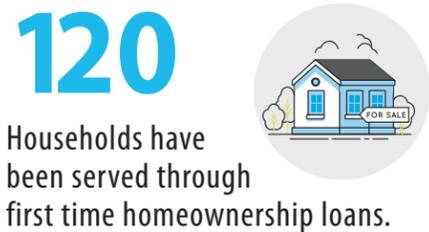
AS OF DECEMBER 31, 2019

### Housing Providers

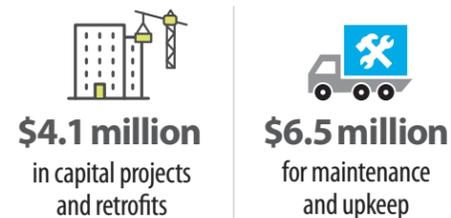
Non-profit and coop housing providers have a huge role to play in the delivery of affordable housing.



### Homeownership Loans



### Investment in County Housing Stock in 2019

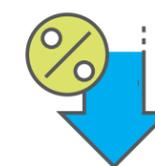


### 2019 By Name List (BNL) Highlights

**3rd community in Canada** to reach "reduced chronic homelessness" milestone



**1st mid-sized community** to reach the below baseline milestone



**28%** reduction in homeless

