



# County of Wellington Housing Services

Status and Activity Report – 2021 Q1&Q2 (January 1, 2021-June 30, 2021)

## Households Assisted - County of Wellington (CMSM) Housing Portfolio (as of June 30, 2021)



Rent-Geared-to-  
Income (RGI)  
2,524 Units



Affordable  
Housing 315  
Units

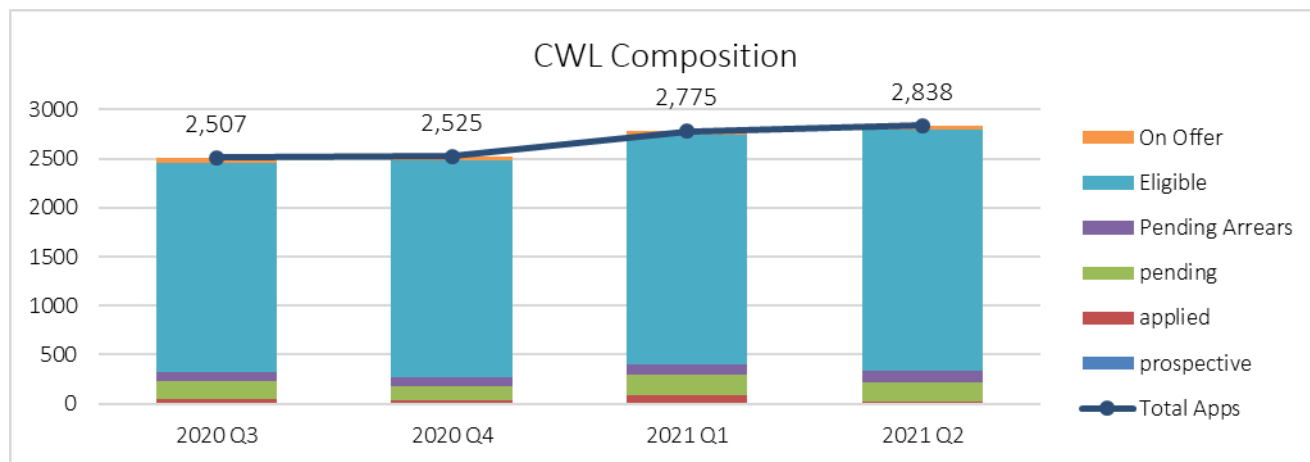


Rent Supports  
(HAP, CAD &  
CASU) 135 Units



Rent Supports  
(COHB)  
81 Units

## Centralized Wait List (CWL) Composition

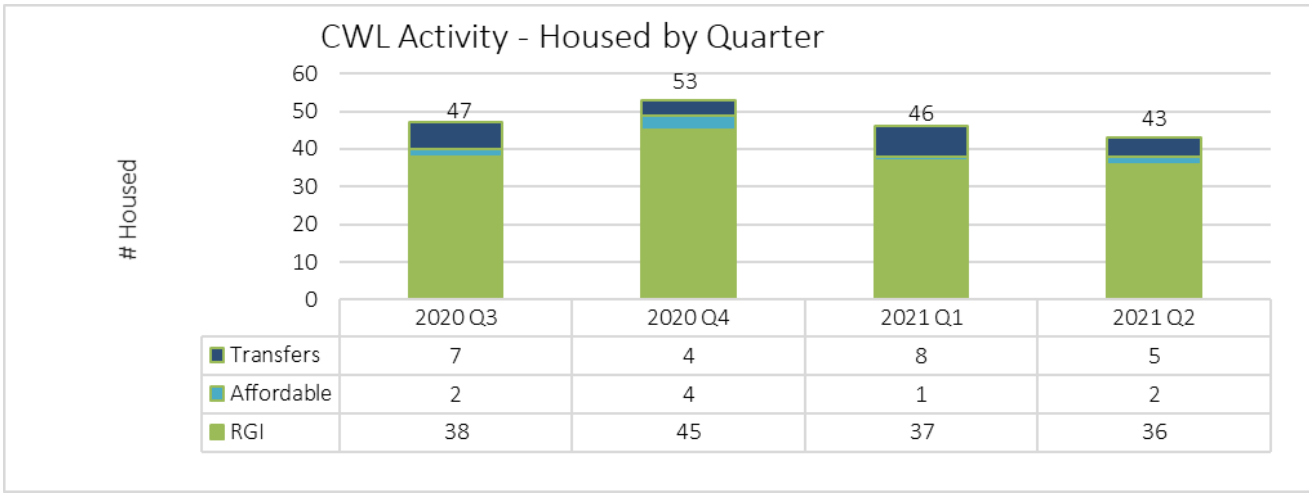


This data shows how many households are waiting for rent-geared-to-income (RGI). As of June 30, 2021 there were 2,838 households on the CWL. The number of households on the CWL increased in 2021 Q1 & Q2. In previous two quarters (2020 Q3 & Q4) there was a small decline in number of households on the CWL following the start of the COVID-19 pandemic in March 2020. Since 2015, the total number of households on the CWL waiting for rent-geared-to-income (RGI) continues to trend upwards.

## Centralized Wait List (CWL) Housed Data

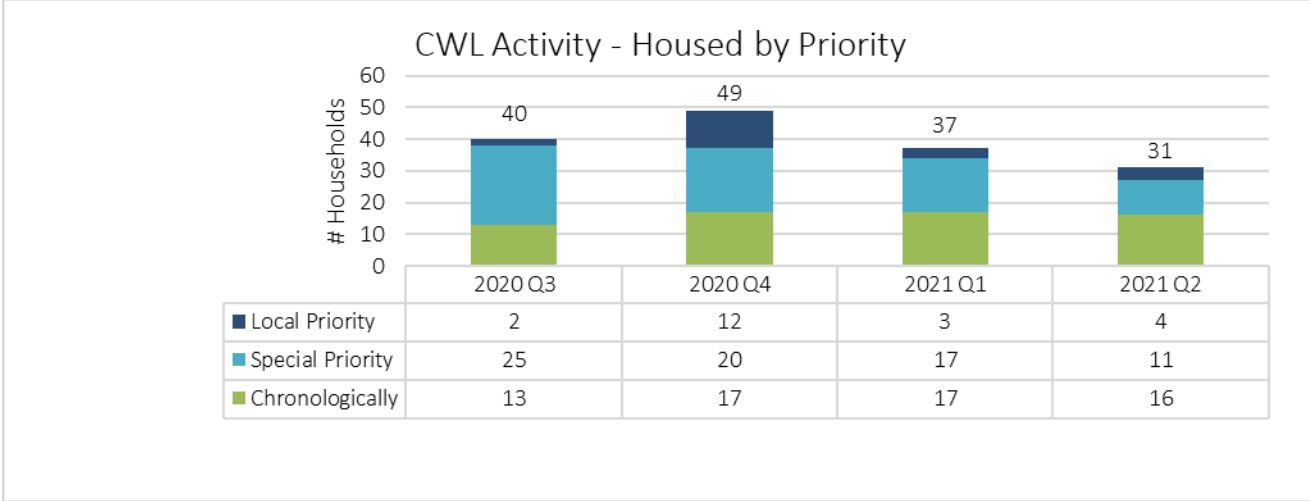
Restrictions due to the COVID-19 pandemic remain in place to protect the health of staff and the public. Housing placements in 2021 Q1 & Q2 are slightly lower than the pre-pandemic average of 60 placements per quarter in 2019. While housing offers are being made and operations are returning to normal, these data suggest the COVID-19 pandemic continues to impact housing operations.





**Centralized Wait List (CWL) Housed by Priority Data (transfers not included)**

Housed by priority data identifies the number of households housed chronologically compared to the number of households housed through the provincially legislated Special Provincial Priority (SPP) category, and through the County of Wellington’s Local Priority category. SPP households include survivors of domestic violence and human trafficking. Households housed through priority categories are accommodated in RGI and Affordable Housing units. The 2021 Q1 & Q2 data shows a continued return to placing households chronologically as well as placing SPP or Local Priority households. Previously in 2020 Q2 at the start of the COVID-19 pandemic, only SPP and Local Priority households were housed.



**Homelessness Serving System**

All three emergency shelters, closed in mid-March 2020 to minimize the risk of COVID-19 transmission, remained closed in 2021 Q1 & Q2. Emergency shelter services were temporarily located in hotels with expanded services so that clients were not longer required to leave premises during the daytime hours. As of November 23rd 2020 clients requiring emergency shelter are served at Loyola House where there are accommodations suited to COVID-19 health and safety requirements as well as expanded support services on site.

**Housing Stability Programme – Emergency Shelter Usage** (Loyola House Pilot, Youth, motel overflow)

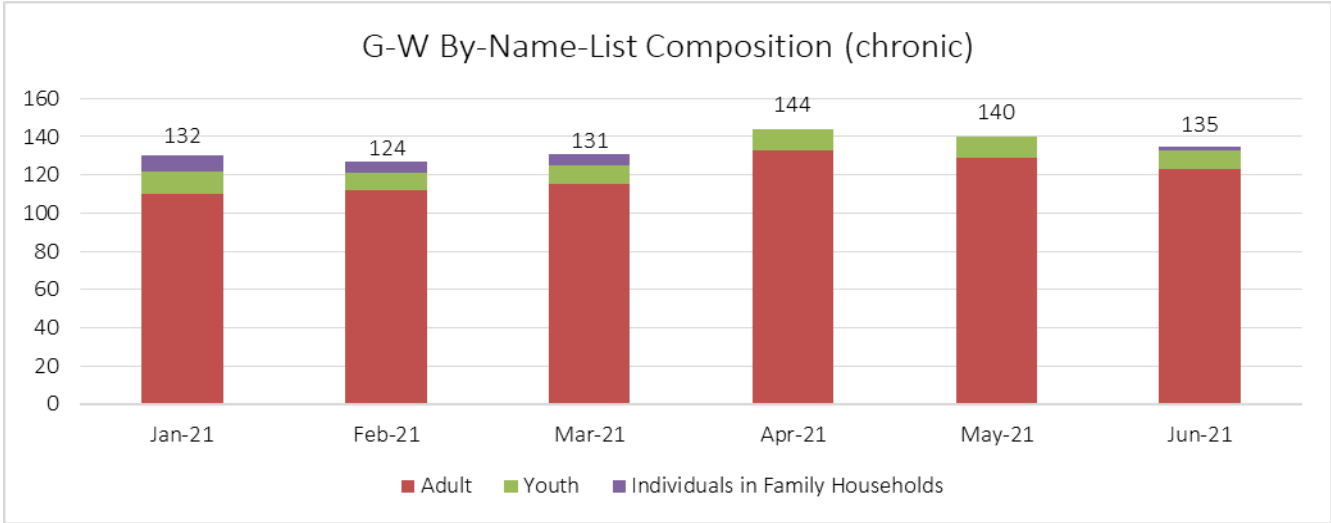
Emergency Shelter Use	2021 Q1	2021 Q2
<b>TOTAL number of unique individuals served</b>	<b>134</b>	<b>126</b>
Number of singles	111	109
Number of individuals in family households	23	17

In addition to the numbers shown in the above table, additional emergency shelter beds have been made available at the Warming Centre in Guelph as well as dedicated rooms at Loyola House location where individuals experiencing homelessness who test positive for COVID-19 can self-isolate in a supportive environment.

**Guelph-Wellington’s By-Name-List (BNL) – Transforming the way we respond to homelessness**

A By-Name-List (BNL) is a real-time list of all people experiencing homelessness in Guelph-Wellington. The BNL helps service providers prioritize need, track the status change as individuals and families move in and out of (chronic) homelessness and inform action as we move towards ending chronic homelessness in our community.

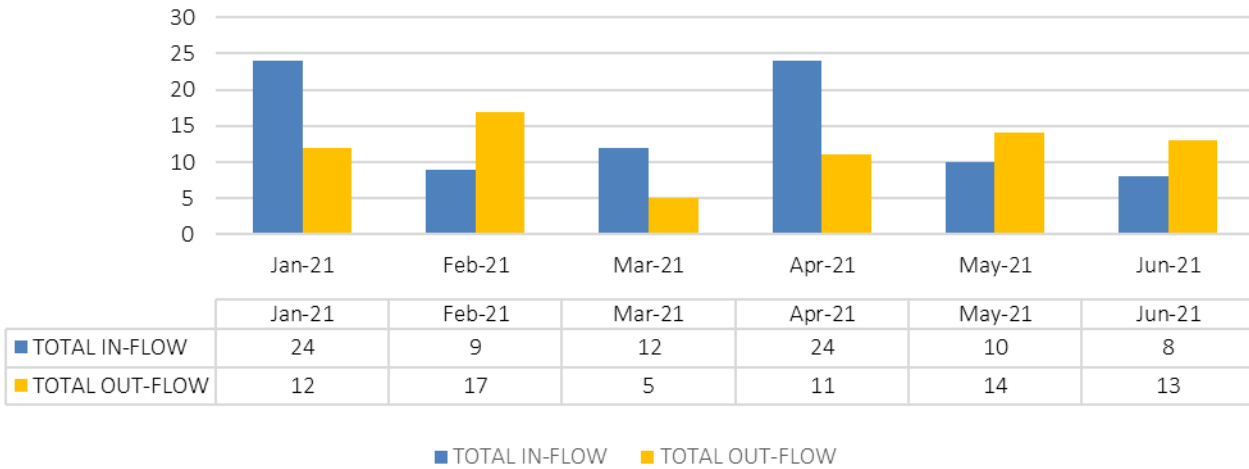
On average, between January and June 2021, there were 134 individuals experiencing chronic homelessness per month on the Guelph-Wellington BNL. The graph below shows how the individuals experiencing chronic homelessness on the BNL shifts continually over time.



Information gathered through the BNL helps us understand who is coming into the homelessness system (inflow) and who is being housed/leaving the system (outflow). Tracking inflow/outflow and actively homeless in our community helps us measure progress towards ending chronic homelessness.

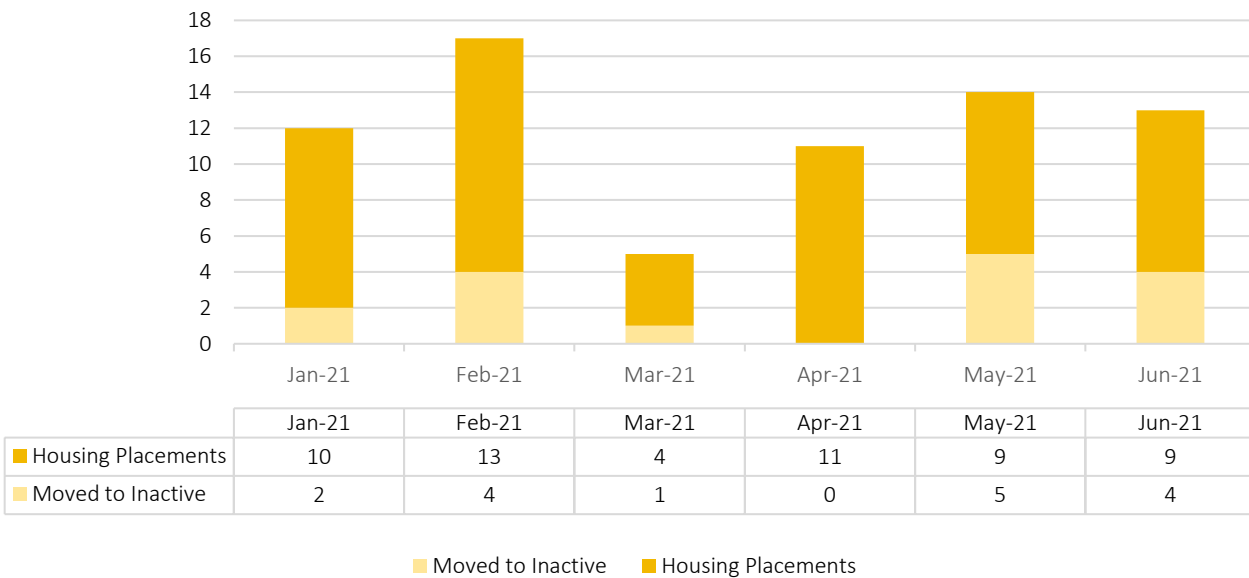


In-flow and Out-flow of the G-W By-Name-List (chronic)



The 1<sup>st</sup> quarter started with 120 individuals on the BNL, 87 were added (inflow), and 72 were removed (outflow), ending the 2<sup>nd</sup> quarter with 135 people on the BNL. The inflow into the BNL over this period was higher than the outflow. In order to continue driving reductions in the BNL the inflow needs to be reduced and the outflow increased. The number of housing placements varies each month and, between January and June 2021 there were a total of 56 housing placements of individuals experiencing chronic homelessness from the BNL.

G-W By-Name-List Total Out-flow and Housing Placements (chronic)



Once an individual has been added to the BNL they are prioritized for housing supports when programme spaces become available. Programme matches are determined by the eligibility criteria for an agency. The individual with the highest prioritization that meets the programmes eligibility criteria will be matched. The data shows that housing placements account for the majority of out-flow from the BNL.