



SOCIAL SERVICES DEPARTMENT
WELLINGTON AND GUELPH HOUSING SERVICES
TEL: (519) 824-7822 1-800-663-0750
FAX: (519) 837-6349

County of Wellington

138 WYNDHAM STREET NORTH
GUELPH, ONTARIO
N1H 4E8

March 24th 2020

COVID-19 and Housing Services

This notice contains important information about communication between Housing Services and tenants in response to the COVID-19 pandemic. Housing Services staff are available by phone, email, and documentation can be sent through the mail. **Due to office closures and reduced staffing, we ask that you contact staff primarily by phone or email.**

Housing Services Phone: 519 824 7822

Housing Services General Email: housingreception@wellington.ca

If you know the extension or email for the Clerk, Property Services Officer, or Maintenance Coordinator for your building, contact them directly. Otherwise, leave a message and we will follow up as soon as possible, handling urgent and essential requests. Other matters may be followed up at a later date, and we ask for your patience during this time.

If there is an immediate safety concern, call 9-1-1 or police services.

For information and updates on the County of Wellington's response to COVID-19, please see our website: www.wellington.ca

If you need more information on COVID-19 or are experiencing any symptoms related to the virus, please contact Wellington-Dufferin-Guelph Public Health:

Website: www.wdgpUBLICHEALTH.ca

Phone: 1-800-265-7293 or 519-822-2715

Housing Services staff will update tenants as the situation progresses. We are following all directions from Public Health, the Governments of Ontario and Canada, and ask that you do the same.

Sincerely,

Victoria Toman
Community Property Services Manager
Housing Services Division
Social Services Department
County of Wellington