



SOCIAL SERVICES DEPARTMENT
WELLINGTON AND GUELPH HOUSING SERVICES
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County of Wellington

138 WYNDHAM STREET NORTH
GUELPH, ONTARIO
N1H 4E8

March 24th 2020

Rent Payment Options

This notice is a reminder that the County of Wellington is taking precautionary measures in response to the COVID-19 pandemic. This includes some changes to service, including the temporary closures of 138 Wyndham St and 129 Wyndham St Administration offices in Guelph as of March 17th 2020 at 4:30pm.

In-person rent payment is not available at this time. For all tenants that currently use Debit/Interac for rent payments or pay in person, we request that you arrange alternate options for rent payment for the next few months. This will help us to maintain safe social distancing, and reduce community transmission of COVID-19. It is a tenant's responsibility to pay rent on time, and we understand this situation may be challenging so we want to support you in making arrangements where possible. If you are already signed up for Pre-Authorized Payments and need to make any changes, please contact Housing Services.

If you are able to, please make alternative arrangements to paying rent in person, including but not limited to:

- Pre-Authorized Payments;
- Cheques; mailed to the office or dropped off at the office mailbox;
- Post-dated cheques; (only accepted for rent payments after the first month's rent)
- Ontario Works (OW) pay direct system;
- Ontario Disability Support Program (ODSP) pay direct system.

Contact Housing Services if you have questions about this notice, or if you need support changing your payment options.

Housing Services phone: 519 824 7822
Email: housingreception@wellington.ca
Website: www.wellington.ca

Thank you,
Victoria Toman
Community Property Services Manager
Housing Services Division
Social Services Department, County of Wellington