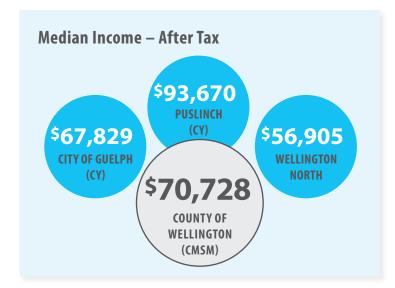
2019 ANNUAL REPORT | A PLACE TO CALL HOME

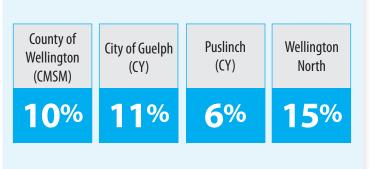
A 10-YEAR HOUSING AND HOMELESSNESS PLAN FOR GUELPH-WELLINGTON

Housing and Homelessness - Contributing Factors

Measuring What Is Important in our Community



Prevalence of Poverty in Guelph-Wellington



Rental Market Vacancy



1.1% Centre Wellington **1.9%** City of Guelph

Rental market vacancy in our areas sits well below the healthy threshold of 3%, which can lead to reductions in market choice and can drive rent increases.

Average market rent

\$1,108

Centre Wellington

\$1,245

Guelph

\$1,216

CMSM

Housing Affordability for One Person – Housing cost 30% of income



ODSP Single



Minimum Wage







Message from the Warden

On behalf of Council, I am pleased to present the County of Wellington's 2019 Annual Report on the 10-year Housing and Homelessness Plan (HHP). This comprehensive report demonstrates the collective progress our community has made towards achieving our HHP goals. We are proud of the accomplishments made this year to address needs across the housing continuum, and we will continue to work to towards everyone in Guelph-Wellington finding and maintaining an appropriate, safe and affordable place to call home.





Kelly Linton, Warden, County of Wellington

2019 Achievements/Highlights

Built for Zero – Canada (BFZ-C)

As a participating Campaign community, Guelph-Wellington has made notable progress this year towards ending chronic homelessness. In May, we were recognized by the national Built for Zero Campaign as a community that had reduced chronic homelessness by 24%, further, by October we reached a 28% reduction.

Affordable Housing Development

The County of Wellington supports ongoing investments in the development of affordable housing. We have contributed \$893,000 to the community's affordable housing reserve, leveraged funding for the construction of affordable units in Mount Forest and the City of Guelph.

Strengthening Partnership to Improve Tenant Supports

The County of Wellington has strong partnerships with external agencies to ensure that we are able to offer a comprehensive range of housing with

supports for residents with complex needs due to aging, disabilities, mental health issues and addictions.

Affordable Housing Development

Non-profit and co-op housing providers have a huge role to play in the delivery of affordable housing in Guelph-Wellington. In 2019, the County leveraged public contributions to preserve existing stock, established agreements to protect affordable units, and provided training to increase housing provider capacity. Investments we make towards supporting our community housing providers directly contribute to protecting housing affordability in our Guelph-Wellington.





2019 ANNUAL REPORT A PLACE TO CALL HOME

As the Service Manager for Guelph-Wellington, the County of Wellington is responsible for the delivery and administration of provincially mandated social and affordable housing programmes, as well as initiatives to prevent and address homelessness. This Annual Report highlights progress that has been made in 2019 on the targets and goals of the 10-Year (2014-2024) Housing and Homelessness Plan (HHP) entitled "A Place to Call Home."

Total Households Assisted in 2019 (by housing type)











2547 **RENT GEARED TO** INCOME (RGI)

AFFORDABLE

140 **RENT SUPPORT** 2625 **SHELTER STAYS**

SPP PORTABLE HOUSING BENEFIT

Households Assisted through Housing Stability Programme

176 Utility Arrears

247 Secured Permanent Housing

258 Funding for Rental Arrears

Housing Providers

Non-profit and coop housing providers have a huge role to play in the delivery of affordable housing.



298





RGI UNITS

Homeownership Loans

Households have been served through first time homeownership loans.

Investment in County Housing Stock in 2019







\$6.5 million for maintenance and upkeep

Homeless Service System - Coordinated Entry



Guelph-Wellington's Coordinated Entry System assesses and prioritizes an individual's housing needs. Reducing homelessness, and improving the community's response to homelessness. Once assessed, families and individuals are added to the Guelph- Wellington By-Name List (BNL), a real-time, up-to-date list of all people experiencing homelessness in our community.

BNL System inflow/outflow (overall – chronic and non chronic)











INFLOW

ACTIVE

OUTFLOW

BNL's allow communities to know every person experiencing homelessness by name to facilitate decisions around how best to refer individuals experiencing homelessness to housing resources.

AS OF DECEMBER 31,2019

2019 By Name List (BNL) Highlights

3rd community in Canada

to reach "reduced chronic homelessness" milestone

1st mid-sized community to reach the below

baseline milestone

28% reduction in homeless



















