County of Wellington

Children's Early Years Division

UPDATED JULY 2026

Wellington Canada-Wide Early Learning and Child Care (CWELCC) Dispute Resolution Policy

Background and Purpose

The purpose of this policy is to provide all Child Care Operators and applicants to the Canada-Wide Early Learning and Child Care (CWELCC) System with a local dispute resolution process which allows them to bring forward issues regarding CWELCC eligibility and funding decisions.

Policy Statement

Child Care Operators and applicants have the right to have a review of their CWELCC application and/or funding decisions if they so request one. Wellington's dispute resolution process is found within this policy.

Process

If a child care Operator/Applicant wishes to dispute CWELCC eligibility and funding decisions, appeals must be made in writing to CEYD@wellington.ca within 10 business days of receiving the decision. The letter must outline the issues and attach supporting documentation. The County of Wellington's Director of Children's Early Years will review the appeal in a fair, transparent and equitable manner alongside Provincial legislation, guidelines and County of Wellington Policies, and may request additional information at any time during the review period. A written update will be provided to Operators/Applicants within 10 business days of receiving the appeal letter.

Supporting Information

- Children's Early Years Division Canada-Wide Early Learning and Child Care