



Social Services Department
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DIRECTIVES & INFORMATION BULLETINS

2024

- 2024-05 Accounting Principles
- 2024-04 In-situ Geared-to-Income Applications
- 2024-03 2024 Minimum Rent
- 2024-02 Occupancy Standards
- 2024-01 2024 Maximum Household Income Limits

2023

- 2023-05 2024 Benchmark Indices
- 2023-04 2024 Rent Increase Guideline & Last Month Rent Deposit Interest
- 2023-03 2023 Minimum Rent
- 2023-02 Move In Eligibility Notice

2022

- 2022-07 Review of Decisions System
- 2022-06 2023 Benchmark Indices
- 2022-05 2023 Rent Increase Guideline & Last Month Rent Deposit Interest
- 2022-04 2022 Minimum Rent
- 2022-03 Year End Reporting Requirements
- 2022-02 Notice of Changes

2021

- 2021-09 2022 Benchmark Indices
- 2021-07 Minimum Rent
- 2021-06 Pursuit of Income
- 2021-04 Rent-Geared-to-Income Administration Reference Guide
- 2021-03 Failure to Provide Information

2020

- 2020-07 Minimum Rent
- 2020-05 Ceasing to Meet Occupancy Standards

- 2020-03 Centralized Waiting List
- 2020-02 Refusal of Offers
- 2020-01 Refusal by a Housing Provider

- 2016**
- 2016-01 2016 Capital Guide

- 2015**
- 2015-06 Arrears Policy Change - Information Bulletin
- 2015-02 Training and Succession Plans

- 2014**
- 2014-10 Extraordinary Operational Funding
- 2014-09 Extraordinary Capital Funding
- 2014-04 Local Priority

- 2013**
- 2013-19 Remuneration of Directors
- 2013-18 Property Management Services Procurement and Contracts
- 2013-17 Minimum Number of Board Meetings
- 2013-16 Multi-year Financial Plans
- 2013-10 Maximum Household Assets
- 2013-09 Conflict of Interest
- 2013-08 Absence from Unit
- 2013-02 Exclusion of CHPI Payments from RGI Income Calculation

- 2012**
- 2012-09 Reporting Non-Rental Revenue and Non-Shelter Revenue on Annual Audited Financial Statements and Annual Information Returns (AIR)
- 2012-08 Housing Provider Retention of Operating Surplus

- 2009**
- 2009-04 Treatment of Financial Investments

- 2008**
- 2008-04 Revised Special Needs Guide (February 2008)

2005

- 2005-06 Accountant's Report on Applying Specified Auditing Procedures in Respect of the Annual Information Return (AIR)